



DREW TECHNOLOGIES

3915 Research Park Drive, Suite A10 • Ann Arbor, MI 48108
Phone: 734.222.5228 • Fax: 734.222.5008 • DrewTech.com

Technical Support:

Drew Technologies is looking for knowledgeable and motivated Technical Support technicians to join our expanding team. Do you like working with computers? Do you like solving issues that are outside of the box? Do you enjoy fixing cars? If you are nodding your head as you read this, then you may be a good fit for our team!

Reasons to work with us:

- Growing leader in the automotive diagnostics and inspection market
- Competitive salary, benefits, for the selected candidates

Your Primary Responsibilities:

- Phone & email based support for our customers using our hardware with OEM diagnostic & reflashing software.
- Write technical training documentation
- Work with the OEMs to provide the best support to all of our customers.

Requirements

- Windows XP/7/8 familiarity
- Microsoft Office
- Automotive Repair experience - 2 years minimum
- Strong problem solving capability
- Strong Communication Skills
- High school diploma or GED

Additional Desired Requirements (minimum one)

- 2+ years GM dealer level diagnostic & reflashing experience
- HD truck diagnostic & service experience
- Software/Hardware testing & validation experience
- ASE Certification(s)
- A+ certification or other PC support certification

We offer:

- 401k Plan with employer match
- Company Profit Sharing
- Insurance Plans for Medical, Vision, Dental
- Paid Holiday leave, vacation, and personal time

About Drew Technologies:

Drew Technologies is a division of Opus Group, a publicly held Swedish corporation. We are a global provider of aftermarket reprogramming and diagnostics tools to repair shops, engineering tools to automakers, and electronics products to performance enthusiasts.