



Senior Network Engineer

Senior Network Engineer Job Description

Drew Technologies, Inc. is looking for a **Senior Network Engineer** to manage and improve Drew Technologies' IT infrastructure, including the RAP system. We are looking for a strong (take-charge) leader that is a methodical, detail-oriented, self-starter with experience in Network System Development and Administration. Previous experience working in a fast-paced design culture is required. ***This is a full-time, on-site position with regular Monday thru Friday work hours.***

Reasons To Work With Us

- Growing leader in the automotive diagnostics and inspection market.
- Excellent leadership and unlimited growth potential.
- Competitive salary, benefits, and relocation for selected candidates.
- Original system design opportunity, not improving/revising/maintaining an existing system.

Responsibilities

- Design, deploy, and maintain a wide area network of several thousand 4G-connected Windows 10 computer systems used for automotive repair.
- Improve and maintain Drew Technologies' phone, network and computer systems that enable better delivery of remote services.
- Find solutions to issues experienced by our technicians as they deliver our remote services.
- Validate changes/updates to the RAP system.
- Create and manage a disaster recovery plan that includes redundancy and backing up data.

Required Skills

- **Windows OS (from 7 to 10)** – Great understanding of all things Windows, Application and Software Installation and Management.
- **Problem Solving and Excellent Issue Diagnostics** – Ability to determine, diagnose, and detect critical problems in real-time. Ability to identify problems and implement corrective processes.
- **Software Engineering Experience** – No current software programming skills, but the understanding of how software works is critical.
- **Kiosk/Embedded Software Engineering** – No current software programming, but the ability to understand the requirements of an embedded software platform, as well as the complexities of running a kiosk and embedded Windows system is a plus.
- **Communication Skills** – Skilled at presenting technical and abstract concepts in a clear and concise way and able to synthesize and deliver complex information to diverse audiences. Strong communication, interpersonal and presentation skills.
- **Product Management Skills** – Ability to synthesize data, lead teams, compile product lifetime goals by looking at the large picture to assess current technology trends and updates.
- Good understanding of networking, including cellular connections.



DREW TECHNOLOGIES

AN OPUS COMPANY

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- Mobile device management, including policy enforcement, managing applications, Wifi and call settings, managing remote connections, kiosk software features.
- Network management and disaster recovery tools.

Desired Competencies/Experience

- Self-driven and self-motivated.
- Excellent written/oral proficiency of the English language.
- Ability to estimate project schedule and required resources.
- A passion for creating high quality products.
- High degree of personal integrity, a strong work ethic, and a team player.

Required Experience

- A Network Engineering degree and relevant work experience.

We Offer

- 401k Plan with employer match
- Company profit sharing
- Insurance plans for Medical, Vision and Dental
- Paid Holiday leave, vacation, and personal time

About Drew Technologies

Drew Technologies is a business unit of **Opus Vehicle Services**, which is a division of **Opus Group** – a publicly-held Swedish corporation with operations worldwide.

For over 20 years, we have set ourselves apart from any other J2534 diagnostic and reprogramming devices available on the market. **Drew Technologies** recently introduced the award-winning **RAP (Remote Assisted Programming)** service. RAP is designed to assist automotive repair and collision technicians with programming vehicles. In a nutshell, **Drew Technologies'** core competency is "talking to vehicles".