



IT Technical Lead Engineer

Job Description:

Drew Technologies, Inc. is looking for an IT Technical Lead Engineer to manage and improve **Drew Technologies** IT infrastructure including the Remote Assisted Programming system. We are looking for a strong (take charge) leader that is methodical, detail oriented, self-starter with experience in network system development and administration. Previous experience working in a fast-paced design culture is required. ***This is a full time, on-site position with regular Monday thru Friday work hours and the ability to respond as necessary during off hours.***

Primary Responsibilities:

- Create and manage a disaster recovery infrastructure that includes redundancy, backing up data and backup for our remote services application.
- Improve IT security within the company.
- Design, deploy, and maintain a wide area network of several thousand 4G connected Windows 10 computer systems used for automotive repair.
- Improve and maintain Drew Technologies phone, network and computer systems that enable better delivery of remote services and work with our sister companies to communize systems.
- Find solutions to issues experienced by our technicians as they deliver our remote services.
- Validate changes / updates to the RAP system, design and maintain remote software updates.

Minimum Qualifications

- A Degree in Network Engineering and relevant work experience, knowledge of hardware design
- Strong technical leadership skills including designing systems and creating project plans to implement the systems and leading the IT team through the implementation.
- Software Engineering Experience – No current software programming skills but the understanding of how software works is critical.
- Product Management Skills – Ability to synthesize data, lead teams, compile product lifetime goals by looking at the large picture to assess current technology trends and updates.
- Kiosk / Embedded Software Engineering – No Current software programming but the ability to understand the requirements of an embedded software platform as well as the complexities of running a kiosk and embedded windows system is a plus.
- Problem Solving and Excellent Issue Diagnostics – Ability to determine, diagnose, and detect critical problems in real-time. Able to identify problems and implement corrective processes.
- Windows OS from 7 to 10 – Great understanding of all things Windows; Application and Software Installation and Management.
- Communications Skills – Skilled at presenting technical and abstract concepts in a clear and concise way and able to synthesize and deliver complex information to diverse audiences. Strong communication, interpersonal, and presentation skills.
- Good understanding of networking including cellular connections.



DREW TECHNOLOGIES

AN OPUS COMPANY

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- Good understanding of data management including sending/retrieving data from the Cloud (AWS or equivalent).
- Mobile device management including policy enforcement, managing applications, Wi-Fi and cell settings, managing remote connections, kiosk software features.
- Network management and disaster recovery tools.

Desired competencies / experience:

- Self driven and self motivated
- Excellent written / oral proficiency of the English language.
- Ability to estimate project schedule and required resources
- A passion for creating high quality products
- High degree of personal integrity, a strong work ethic and a team player

We offer:

- 401k Plan with employer match
- Company Profit Sharing
- Insurance Plans for Medical, Flexible Spending Account, Vision, Dental, Life, Disability
- 10 Paid Holidays and Paid Time Off

Reasons to work with us:

- Growing leader in the automotive diagnostics and inspection market
- Excellent leadership and unlimited growth potential
- Competitive salary, benefits, and relocation for selected candidates
- Original system design opportunity, not improving/revising/maintaining an existing system.

About Drew Technologies:

Drew Technologies is a business unit of **Opus Vehicle Services** which is a division of **Opus Group**. **Opus Group** is a publicly held Swedish corporation with operations worldwide.

For over 20 years, we have set ourselves apart from any other J2534 diagnostic and reprogramming devices available on the market. **Drew Technologies** recently introduced the award winning **RAP® (Remote Assisted Programming)** service. **RAP®** is designed to assist automotive repair and collision technicians remotely program vehicles. In a nutshell, **DrewTech's** core competency is "talking to vehicles".